



GRANITE GUARDIAN

WAN OPTIMIZATION SERVICES



CONTACT

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GRANITE GUARDIAN BENEFITS

- Granalytics available
Granite Guardian Portal, Rock Reports, CommPortal
- Granite monitors all locations on the network
- Guaranteed SLA's
- Reduce or Outsource IT costs
- One Stop Shop 24/7
US Based Support
- Project Management and Premier Account Support Team
- Help Desk Services

PRODUCT AND BENEFITS

Proactive Ticketing - SD-WAN

- 24/7 monitoring of network edge via ICMP ping to static
- Automatic ticketing
- Remediation
- Trouble ticket reporting

Advanced Monitoring - SD-WAN

- 24/7 monitoring of network edge or interface via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features

Advanced Monitoring - SD-WAN with Dispatch add on

- 24/7 monitoring of network edge or interface via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features
- Tech dispatch within two business days

Advanced Monitoring - SD-WAN with Next Business Dispatch add on

- 24/7 monitoring of network edge or interface via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features
- Network Integration tech dispatch within one business day

Managed - SD-WAN

- 24/7 monitoring of network edge or interface via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features
- Vendor and configuration management

Managed - SD-WAN with Dispatch add on

- 24/7 monitoring of network edge or interface via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features
- Vendor and configuration management
- Tech dispatch within two business days

Managed - SD-WAN with Next Day Business Dispatch add on

- 24/7 monitoring of network edge via SNMP or API
- Includes all Proactive Ticketing - SD-WAN features
- Vendor and configuration management
- Tech dispatch within one business day